

# Monaco Umbrella Instructions

## ***Opening your Monaco umbrella for the first time:***

1. Remove all packaging and stand the umbrella up in a base.
2. Gently spread the 8 x arms outwards while at the same time firmly pulling down on the rope.
3. Open the umbrella completely and put the locking pin through one of the holes.
4. You then must install all 8 x provided spacer buttons into the pre-drilled holes on each of the support arms. You will need a screw driver and possibly a chair or ladder to complete this. See example below. Make sure the screws are wound all the way in and that the spacer button is firmly secured. The purpose of these canopy buttons is to make the umbrella easy to open.



**IMPORTANT – FAILURE TO INSTALL ALL 8 X SPACER BUTTONS WILL INVALIDATE THE UMBRELLA WARRANTY.**

## ***Care instructions***

Make sure you use the Monaco umbrella in a good quality and suitably weighted base. The stability of the umbrella in the wind is determined by the weight and size (footprint) of the base. The bigger and heavier the better. You risk damaging your Monaco umbrella if it is blown over in the wind.

Don't use your umbrella in excessive winds. Close the umbrella and firmly apply the strap around the closed umbrella. If you have purchased a protective cover bag then also put that on the umbrella for extra protection.

When you open the umbrella, try to get the locking pin in to a suitable hole so that the canopy fabric is firm and taut as this makes the umbrella strong. The umbrella canopy fabric should not be loose when open as it will flap in the wind causing unnecessary wear and tear.

Don't pull out on the umbrella arms to open the umbrella as you risk bending the arms outwards. Instead pull down firmly on the rope to open the umbrella. If you like you can also use your other hand to push the sliding hub upwards at the same time.

Make sure your umbrella is stored dry and clean to reduce any risk of mould on the umbrella fabric. You can remove any dirt or marks using warm soapy water and a cloth or a soft bristled brush.

To ensure your umbrella fabric stays looking good for the maximum number of years its recommended you cover the umbrella with a protective cover when not in use. This reduces wear and tear on the fabric caused by pollution, dust, salt spray, pollen, birds, wind and excessive exposure to the sun.



## Monaco Umbrella Warranty

The benefits given by this warranty are in addition to all other rights and remedies in respect of the product which the purchaser has under the Trade Practices Act and similar State and Territory Laws. Nothing in this warranty will exclude, restrict or modify any conditions, warranty rights or liability implied in this purchase or protected by law where to do so would render this warranty void.

### **MONACO FRAME WARRANTY: 3 YEARS**

#### **Frame Warranty Conditions – PLEASE READ CAREFULLY**

- 1.The warranty covers manufacturer's faults and defects only.
- 2.The frame warranty covers the umbrella frame and mechanics and internal components. It does not include accessories such as installation fittings.
- 3.The warranty does not cover damage caused by wind or adverse weather conditions, fair wear and tear, accidents, misuse, fire, flood, hail, earthquakes or other natural disasters, or alterations or repairs by any other than an authorised agent of Instant Shade Umbrellas.
- 4.The warranty for all Powder Coat finishes is one (1) year. This warranty includes peeling, flaking, bubbling and significant fading of the powder coating.
- 5.The warranty for all umbrella bases and installation fittings/accessories is one (1) year. This warranty covers manufacturers defects only.
- 6.RUST DISCLAIMER: Rust is a natural part of the ageing process for steel. Our steel products have rust inhibitors applied but may require maintenance over time. Early signs of rust should be removed and rust proofing agents such as "Gal-Spray" should be applied periodically. The anti-rust warranty for all steel components is one (1) year.
- 7.The umbrella must be used with a suitable base with a suitable amount of weight applied, or be correctly installed with an appropriate installation fitting. If installed, this warranty is valid only for installations made by Instant Shade Umbrellas, or an authorised agent, or if installed by the customer, the installation must be carried out exactly as required in the instructions that are supplied with the umbrella or available on our website.
- 8.In the case of installations, the owner is to ascertain position of all underground pipes and electrical wires and notify installer of any obstacles. Although all care will be taken, no responsibility can be accepted for any damage during installation.
- 9.Instant Shade Umbrellas or its authorised agent may offer advice, but accepts no responsibility as to the ultimate positioning of the umbrella.
- 10.For rotating umbrellas, this warranty is valid only if the revolving lock is engaged securely at all times, as shown in the operation guidelines provided.
- 11.The warranty is valid only if the umbrella is put up and collapsed as per the instructions in the umbrella manual.
- 12.If the umbrella is to be transported, it must be dismantled and adequately packaged (preferably with canopy and frame wrapped separately) to avoid damage during transit. If damage is incurred as a result of insecure packing, this is outside our warranty provision.

### **MONACO CANVAS WARRANTY**

#### **Poly- olefin Canvas: 2 Years**

#### **Solution Dyed Acrylic Canvas: 10 Years**

#### **CANVAS Warranty Conditions – PLEASE READ CAREFULLY**

- 1.The canvas warranty is a Limited Manufacturers Warranty, which is passed on by Instant Shade Umbrellas.
- 2.The canvas warranty covers the canopy canvas only. It specifically excludes items such as thread, zips, velcro, webbing and binding used in canopy fabrication. The warranty for these items is one (1) year.
- 3.The canvas warranty covers fading only. This means the canvas will retain a light-fastness rating of 6-8 on a 1-8 scale (ie. no significant fading) for the duration of the warranty period. Colours utilising Red and Yellow pigment (eg. Red, Yellow, Orange, Pink, etc.) will retain a light-fastness rating of 5-7 on a 1-8 scale for the duration of the warranty period.
- 4.The warranty does not apply against any deterioration of any kind due to wind or weather related damage, misuse, burns, negligence, vandalism, perforations or stains due to environmental pollution, and fair wear-and-tear.
- 5.This canvas warranty extends specifically to the replacement of fabric only and excludes the work and installation of others and also excludes other fittings and hardware. Other costs such as re-making a canopy, dismantling, transport, re-erection, travelling costs and consequential loss are excluded from this warranty.
- 6.If the umbrella is to be transported, it must be dismantled and adequately packaged (preferably with canopy and frame wrapped separately) to avoid damage during transit. If canvas damage is incurred as a result of insecure packing, this is outside our warranty provision.
- 7.When closing the umbrella for extended periods of time, the canopy must be folded in such a way as to avoid "pinching" of the canvas in the umbrella ribs/arms. Wear and tear caused by "pinching" of the fabric by the umbrella framework is not covered under the warranty.
- 8.Proper care and cleaning should be taken to ensure the life of outdoor fabrics. For regular care and maintenance, excessive dirt should be brushed from the fabric using a soft brush; the fabric should then be sprayed with warm water (not exceeding 40°C) and air-dried. Periodically the fabric should undergo a more thorough cleaning. Again brush fabric with a soft bristled brush, spray with warm water then apply a gentle natural soap, rinse thoroughly and air-dry.
- 9.The canvas should never be stored or stowed while wet, always ensure fabric is thoroughly dried before storing for extended periods.
- 10.Any early signs of mould and mildew must be removed immediately.

## GENERAL TERMS & CONDITIONS

#### **General Warranty Conditions – PLEASE READ CAREFULLY**

- 1.The warranty applies to the original purchaser only. Proof of purchase must be provided.
- 2.In the case of repairs to the umbrella being required (regardless of whether the repairs are covered under warranty) the warranty covers the provision of replacement parts only. The cost of labour to install the replacement parts, or transportation to/from Instant Shade Umbrellas for any repairs is to be paid by the claimant.
- 3.This warranty is the only express warranty given by Instant Shade Umbrellas. No person has the authority to change or add to these obligations and liabilities without Instant Shade Umbrellas approval in writing.
- 4.Instant Shade Umbrellas reserves the right to determine whether or not fault is caused by faulty workmanship or material or that any part is defective, and should a warrantable fault be determined, will refinish, repair or replace any part or product at its own discretion